

Products & Services Knowledgebase Ingress Operator degraded with CanaryChecksRepetitiveFailures

# Ingress Operator degraded with CanaryChecksRepetitiveFailures

SOLUTION VERIFIED - Updated December 23 2022 at 3:19 PM - English ▼

#### Environment

• Red Hat OpenShift Container Platform 4.x

#### Issue

• Ingress Operator degraded due to CanaryChecksRepetitiveFailures:

```
The "default" ingress controller reports Degraded=True: DegradedConditions: One
or more other status conditions indicate a degraded stat
e: CanaryChecksSucceeding=False (CanaryChecksRepetitiveFailures: Canary route
checks for the default ingress controller are failing)
```

#### Resolution

- Removing unnecessary NetworkPolicy from namespace openshift-ingress-operator helped to restore connectivity.
- Ingress cluster operator became Ready since connectivity is established to the canary route.

#### Root Cause

• There was a NetworkPolicy in the openshift-ingress-operator namespace which was blocking egress traffic from the ingress-operator-XXXX pod to another namespace.

```
apiVersion: networking.k8s.io/v1
items:
- apiVersion: networking.k8s.io/v1
  kind: NetworkPolicy
  metadata:
    name: open
    namespace: openshift-ingress-operator
  spec:
    egress:
    - to:
      - namespaceSelector: {}
        podSelector: {}
    ingress:
    - from:
      - namespaceSelector: {}
        podSelector: {}
    podSelector: {}
    policyTypes:
    - Ingress
    - Egress
kind: NetworkPolicyList
```

- From OpenShift 4.10 OpenShift-sdn started supporting egress NetworkPolicy but in the previous version, it does not so there was no impact of this NetworkPolicy.
- Issue was seen after the upgrade from 4.9 to 4.10.

#### **Diagnostic Steps**

• Ingress cluster Operator degraded due to failed canary route check.

The "default" ingress controller reports Degraded=True: DegradedConditions: One or more other status conditions indicate a degraded stat e: CanaryChecksSucceeding=False (CanaryChecksRepetitiveFailures: Canary route checks for the default ingress controller are failing)

• The connectivity to the canary pod from ingress-operator-XXXX pod running in openshift-ingress-operator was failing.

```
$ oc exec -n openshift-ingress-operator ingress-operator-XXXX -- curl
http://canary-openshift-ingress-canary.apps.example.com --resolve canary-
openshift-ingress-canary.apps.example.com:80:10.1.x.y >
ingress_operator_canary_bypass_router.txt
Defaulted container "ingress-operator" out of: ingress-operator, kube-rbac-proxy
  % Total
            % Received % Xferd Average Speed
                                                Time
                                                        Time
                                                                 Time Current
                                Dload Upload
                                                Total
                                                        Spent
                                                                 Left Speed
                                           0 --:--: 0:02:09 --:--:--
  0
        0
            0
                  0
                       0
                             0
                                    0
Ocurl: (7) Failed to connect to canary-openshift-ingress-canary.apps.example.com
port 80: Connection timed out
command terminated with exit code 7
```

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